

Peerless Warranty Information:

Skywalker will assist with Peerless warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Peerless Industries, Inc. ("Peerless-AV®") warrants to original end-users of Peerless-AV® products that Peerless-AV® products will be free from defects in material and workmanship, under normal use, for the periods listed below, from the date of purchase by the original end-user. At its option, Peerless-AV® will repair or replace with new or refurbished products or parts, or refund the purchase price of, any Peerless-AV™ product which fails to conform to this warranty.

Please check owner's manual for your specific product.

Contact Information:

Peerless-AV
2300 White Oak Circle
Aurora, IL 60502 USA
Support Phone Number: 800-865-2112
Email: info@peerless-av.com

Process for obtaining RMA

Return of goods for repair, warranty claims, credit or any other reason will not be accepted without a RETURN MATERIAL AUTHORIZATION (RMA) number. This information can be obtained from the Peerless-AV™ Customer Service Team upon request, provided that all of the necessary information is available regarding the proposed return. Defective goods will be replaced or credited, at the customer's option, at no additional charge. Please see contact information above.